

## HOW TO ORDER

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### WEBSITE

If you are able, we prefer that you place an order through our website: [adaptiveseeds.com](http://adaptiveseeds.com)

Ordering online results in faster order processing times, quick communication, payment with credit card or PayPal, and easier refunds when necessary. Our website is also up-to-date with growing info, inventory, and availability. **We only ship via USPS - First-Class or Priority Mailing.** We do not ship via UPS or FedEx.

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### MAIL-IN ORDERS

Fill in your name, address, and contact information. Be sure to write the packet size, quantity, plant type, variety name, and price for each item you are ordering. Remember to add the appropriate shipping and handling charges. Please enclose cash (US\$), check, or money order for the full amount owed. **We do not accept debit or credit card payment for mail-in orders. We also do not accept phone or fax orders.** Send your order with payment to:

Adaptive Seeds  
25079 Brush Creek Rd  
Sweet Home, OR 97386

REMINDER: Be mindful when filling out the order form (packet size, variety name, price, shipping and handling, etc) and double check your math for accuracy. <b>Refunds, not substitutions, will be issued for out-of-stock varieties.</b>
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If you have questions or concerns about an order, **please email us at: [seed@adaptiveseeds.com](mailto:seed@adaptiveseeds.com).**

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### INTERNATIONAL ORDERS

As of April 2020, we are no longer able to ship orders internationally, with the exception of Canada. **We require that all international orders be completed through our website and not via mail-in.** We do not accept any foreign checks or money orders (including Canada). Due to customs restrictions, international orders cannot exceed US\$400. We are Certified Organic with Oregon Tilth and compliant with the US-Canada Equivalency program. It is the responsibility of the international purchaser to know the rules of the destination country. Please follow the rules of your respective countries.

For up-to-date information see the 'How to Order' page on our website: [adaptiveseeds.com](http://adaptiveseeds.com).

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### OUR GUARANTEE

We guarantee that every seed lot we sell is germination tested regularly. Each variety meets or exceeds the germination requirements of the Federal Seed Act and industry standards, for the year in which it is sold. All *Brassica* family seed lots have been tested and found negative for blackleg (*Phoma lingam*) as required by the Oregon Department of Agriculture. Should our seeds not germinate for you, please let us know immediately, and we will promptly replace or refund the purchase price. Our liability is limited to the purchase price of the seeds, and refund or replacement is limited to one instance in the year of purchase.  
**All sales are final.**

Please let us know if the seeds you receive are mislabeled, or not true to description, so we can correct the problem. We cannot correct a problem we don't know about. We encourage feedback and look forward to hearing from you!

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